

BroadcastMed | Referring to the Center for Endoscopic Research and Therapeutics

ANDRES GELRUD: My partners and I, at the Center of Endoscopic Research and Therapeutics, take a lot of pride in the fact that we do expedited medical care. If you're in the community and you have a patient that has a problem, believe me we're going to see your patient within the next 24, 48 hours. The patient needs to be transferred, we're going to get the patient in our institution and we're going to try as much as we can to solve the patient's problem. Our approach, at the Center of Endoscopic Research and Therapeutics, has always been that every time we do a procedure, we're calling the referring physician immediately after we're done. And we always send letters with procedure reports to keep the line of communication very, very open. Frequently, after we treat these patients, depending on the type of condition that they may have, we're going to continue to work together hand-in-hand with the referring physician. Occasionally, the referring physicians will ask us to take over the patient's care. And again, this is usually when the patient has a complicated, pancreatic condition that may need more of a very sub-specialized group of physicians.